VERITAS

Some Questions Relating to Future Archive and Backup Systems

Bruce Montague, VERITAS

May 2023



Agenda

- Review of *Enterprise* Backup and Archive
- Experiments with a non-traditional archive device, the Seagate CLiFF
- Questions (and speculation) about future archive storage devices



Enterprise Backup

• Enterprise backup usually differs from backup in other computer industry areas

- Backup core structured data (databases) & unstructured data (app/servers) in large enterprise
 (not laptops)
- Primary goal—Restore a consistent backup as close to a desired point in the past as possible (RPO), as fast as possible (RTO).
 - RPO: Recovery Point Objective (when?); RTO: Recovery Time Objective (how long to get there?)
 - Need to be able to find things to be restored easily and rapidly (time-travel view is common)
- Typically based on fixed schedules: daily, weekly, monthly, annual, ...
 - Fixed number of these backups kept; Backups often deleted after fixed retention period.
 - *Full, incremental, cumulative* backup
 - Most recent backups often most relevant
- Data lost due to: human error, system failures, bugs, hw failure, misconfigurations, malicious activity (ransomware)...
- Exact practice and infrastructure varies widely (old 3-2-1 rule)



Backup (deeper dive)

- Output of a backup—a backup image (like a tarfile)
 - Typically produced by automatically scheduled backup job
- Policy (some sort of high-level instructions for an automated copy++ system)
 - Direct the centralized "brain" of the system: "who, what, when, where" across a backup realm or domain
 - Data source, output target (both usually specified as types, not as specific instances)
 - D2D2T (Disk to Disk to Tape). Complex image life-cycle copies and deletions.
- Backup window. (Few hours when backup has top priority; continuous operations means windows are no longer universal.)
- Backup infrastructure for entire organization (arbitrary security domain)
- Often knowledgeable of internal formats of files and databases
 - Must be knowledgeable about metadata—able to find things of interest
- Ability to quiesce I/O and generate application-consistent images
 - May require private APIs to flush all I/Os in application, OS, & hypervisor caches and I/O queues
 - Need consistent, immediately usable restore image, not a crash-consistent image

Archive (aka, LTR—Long Term Retention)

- **Archive**—*not* the same as backup
- Primary goal—keep cold data as long as needed, without data loss, as cheaply as possible
 - Might be kept for legally mandated 5 or 7 years (after which data is to be securely deleted)
 - Might be forever (Library of Congress)
 - Cost is important
 - Need to be able to easily find archived data
- Attributes:
 - Cost: \$/TiB
 - Durability (no data loss)
 - Usually archive/restore speed is not that important (which can reduce cost)
- Data might be archived only once, at the end of a project or period when it was generated and used
 - Data is often deleted from other storage after it is archived
 - It may be important to delete archived data at the end of its retention period
- Many archive devices: dedup hard-disks/flash, tape, optical-disks, arrays of idle disks, ...



Related Background (1)

- Tape. Not as dominant as it once was, but still common
 - Used with tape robots, carousels, …
 - Robots mechanically move tape cartridges from a library into drives, inventory the cartridges, ...
 - Offsite backups are external to a datacenter. May not be in a datacenter at all.
 - Vaulting systems—backup/archiving jobs write to tape robots, manage the robot, print barcodes for tape cartridges, and track cartridges throughout the backup infrastructure (including offsite)
- Dedup. Backup data often changes little from the previous backup of the data (say, a directory)
 - Dedup only backs up what has changed... but need to keep metadata to track it all
- DR (Disaster Recovery). Intercept all local I/O and re-play at remote location.
 - Fail-over to the remote location, fail-back to the primary
 - Often integrated with backup infrastructure

Enterprise Backup Infrastructure

- Have databases that track all backup requirements (policies), all the resources, current state, etc.
- Do best-effort multi-dimensional scheduling, schedule work into available windows and resources...
- Deal with entire backup image lifecycle (multiple copies, retention cycles, ...)
- Can resemble networking *middleware*—support VLAN trunking for dedicated backup networks, FC



Related Background (2)

Cloud Backup

- In early cloud days application I/O could not be quiesced end-to-end on-the-fly. This led to a backup-style directed by the application (or code co-located with the app) that made explicit use of cloud REST APIs.
 - Today: distinguish backup-to-the-cloud and backup-in-the-cloud
- Large distributed databases make their own backup images when requested. Backup systems collect these
 images.
- Snapshots are a mechanism used by backup systems, but by themselves are not backup systems

High Availability (HA) Clusters

- Availability—works when needed
 - Often two classes of backup appliances: HA (for backup of key resources) and normal (reduce cost)
- HA Clusters are different than parallel computation clusters, VM clusters, etc.
 - HA is not the same as Fault Tolerant (FT). FT masks failures.
 - HA restarts applications when they fail (if app or node fails, the cluster restarts the app on another node)
 - HA clusters historically used shared storage. All nodes had the same view of this shared storage.
 - Require storage management (volume managers, filesystems) that are cluster aware
 - 80% of HA clusters historically have likely been only two node clusters
- Many HA clustering systems today descend somewhat from Cornell's 1980s-era ISIS research system





Veritas NetBackup Infrastructure NetBackup Primary Server NetBackup Client SAN storage Array Cloud **NetBackup Media Server NetBackup Client** S3 storage Tape NetBackup Client NetBackup Client SAN storage Array **NetBackup Media Server** NetBackup Client **Access Appliance** NetBackup Client Local Disk (S3 and other storage) Seagate CLiFF

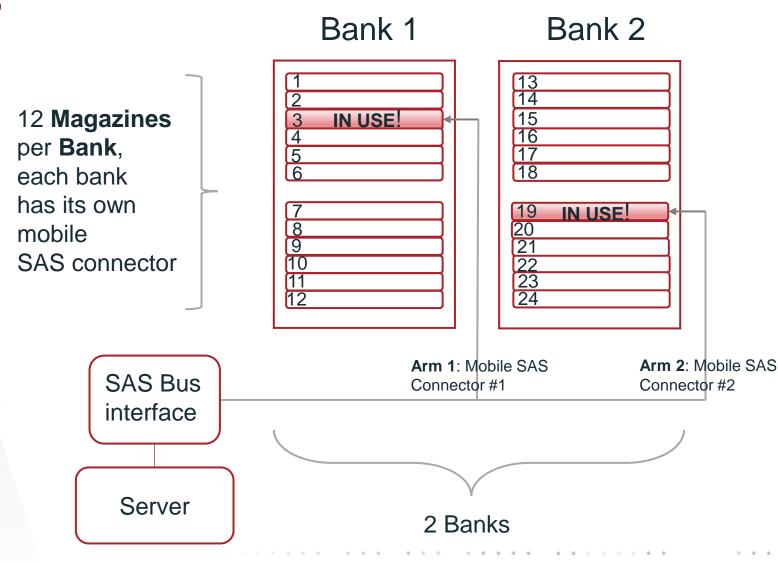
Copyright © 2022 Veßtas Technologies LLC

Veritas InfoScale (an HA Cluster I/O Stack and HA Application Manager)

Component	Name	Purpose
VCS	Cluster Server	HA cluster orchestration and management (including HA apps)
CFS	Cluster File System	Enables VxFS to provide a shared filesystem view across a cluster
VxFS	File System	File system optimized to run on top of VxVM and CVM
CVM	Cluster Volume Manager	Enables VxVM to share storage and volumes across a cluster
VVR	Volume Replication	Replicates volumes between InfoScale sites (WAN replication)
VxVM	Volume Manager	Combines disks into HA storage pools, creates logical volumes in pools
DMP	Device Multi-pathing	I/O driver, manages multiple HA connections to same storage devices
DDL	Device Discovery Layer	Finds and uniformly names storage devices across an HA cluster



The Seagate CLiFF—A prototype archive device



- Each magazine contains media for 5 hard disks (each disk 16TB)
- Some per-disk electronics is 'factored out' (not in the magazines)
- When a magazine is connected, all disks in the magazine power-up
- When a magazine is disconnected, all disks in the magazine power-down
- Only two magazines can be connected at the same time (only 10 disks)

VERI



The Seagate CLiFF: Experimental Data—time to switch magazine

Operation	Time	
Mechanical Initialization:	4 to 30 seconds	
CONNECT magazine:	15 to 20 seconds	
DISCONNECT magazine:	24 seconds	
DISCONNECT&CONNECT: (combined command)	42 seconds	Switch operation 1.
CONNECT COMPLETE: (time for LUNs to appear)	25-34 seconds	Switch operation 2.
Disk ready completion time:	~20 seconds	Switch operation 3.
Total Magazine Switch time:	~1min 30 sec	



The Seagate CLiFF: Lessons Learned

- Mechanical engineering is hard! Mechanical connects were much less reliable than typical computer device electronics.
- The InfoScale DiskGroup (DG), implemented long ago to support FibreChannel fabrics (which can dynamically connect & disconnect FC disks), was a good match to the magazine concept. The DG potentially enables long-running storage operations to span magazine disconnection and reconnection.
- End-to-end disk connection and spin-up time was not markedly better than tape access time. The device as-is is thus useful when random I/O is expected. As evidenced by USB, work on the software stack here would likely reduce this by eliminating the final 20 seconds (Disk Ready completion).



Some Problems in Archival Storage

- Determining expected data loss of complete <u>complex</u> systems (prior to building systems)
 - Building accurate <u>complex</u> system models (including rare event simulation)
 - What is a good metric for <u>complex</u> system durability? (Many components; Real-world system MTTDL?)
- Determining real-world complex system data loss (Legal issues: anonymous FAA-type incident reporting?)
 - Testing large (PB-scale) storage systems (that take months to reach interesting states; state injection?)
- How to get basic <u>device</u> characteristics (manufacturer's AFR) (bundle updateable doc in the device itself?)
- Dealing with partial, intermittent, and performance (slowdown) <u>device</u> failure
- Trusting storage <u>devices</u> and, vice versa, enabling storage devices to trust storage systems
- Upgrading both complex systems and devices (including device documentation, models, and firmware)
- Migrating storage, perhaps by physically migrating device cartridges
- Converging cloud-storage and on-prem storage solutions
- Usability—improving the administrator-to-server ratio of storage-related systems
- Offsite debugging real-world field problems—is current log analysis practice all there is?

The "Perfect" Archive/Backup Storage Device?

• Perhaps in the future we might see:

- A removable fabric-based device with:
 - A large amount of storage and random I/O
 - Low cost, low power, can readily be powered on/off, long-lasting in powered-off state
 - Weight, physical size, and portability akin to tape cartridges or laptops
- Redfish/Swordfish, etc., compatibility
- A standard ancillary interface (perhaps tunneled) providing:
 - Datasheet and other device documentation (self-documenting)
 - Code for basic models of the device itself, bundled in a standard vendor-neutral format (self-modeling)
 - Contains availability, durability, performance, power, and economic models
 - Current status of the device, relating to the bundled models
 - Vendor-neutral IoT-device-type logging, with some in-device analysis (self—log-analysis)
 - A firmware upgrade standard, providing update of bundled firmware, models, and documentation
 - A versioned interface that, in-principle, is backwards compatible forever